



The HSS Systems Human Service Software is designed to be a flexible solution that can be deployed on almost any computer in almost any network environment.

The thin client architecture and ability to use a variety of platforms and connections make the software adaptable to your organization.



A Complete and Integrated Information System for Human Service Providers

The HSS Systems Human Service Software represents a complete and integrated “Information System” for Human Service Providers. The software provides tools to manage Mental Health, Mental Retardation, Developmental Disabilities, Substance Abuse, and many other Human Service activities.

The HSS Systems approach to the Human Service software is designed to integrate in a logical fashion with cross-disciplinary functionality. Once information is recorded, it can be used many times and all parts of the system can “talk” to each other for a comprehensive total solution.

Our integrated approach to both the System and ongoing maintenance is designed to make the cost predictable and minimize your support staff requirements.

Benefits of the HSS Systems Approach

HSS Systems has been working with non-profit Human Service Providers and County Level Human Service Organizations since 1986.

A proposal from HSS Systems is a fixed price proposal for everything required to install the software and hardware, convert data, setup, custom program changes, and training. This one price proposal approach gives you all of the associated costs with the installation, training, custom fit of the software, etc. and support for six months.

With this approach, there are no surprises, no additional costs, and no “un-covered options”. You can plan your budget knowing that the numbers are firm, and that you will have a complete solution.

A monthly maintenance fee after the first 6 months covers all software upgrades and any changes required for external reporting at no additional cost to you. Maintenance includes unlimited telephone support and any software fixes. The only extra charges would be on-site training or installation required for major releases and upgrades. This approach provides a very predictable cost of on-going support with no surprises or extra charges for reporting or billing changes.

- The system integrates client information with a single client registration. Attached to this single client record are an unlimited number of specific program registrations that track episodes of care and additional program information.
- Billing and re-billing options are very flexible and well integrated into the system. The system includes the ability to create a HIPAA compliant 837 electronic billing file as well as printing the CMS 1500 and UB04 billing forms.
- The wide range of billing and tracking functionality provides for efficient collection of receivables that maximize your cash flow.
- The Clinical portion of the system includes integrated Clinical Assessment, Treatment Planner, and Case Note tools.
- The Treatment Planner records client information about the Treatment Plan and patient history that permits Quality Improvement efforts to focus on what works well and areas for improvements.
- The Clinical Assessments tool enables your organization to custom design more than 10,000 unique assessments and record the assessment on-line.
- The General Ledger is a complete system with a custom selected 20-digit account number capacity with five groupings. It is integrated with other modules in the system to reflect accurately and automatically the true financial picture.
- The System includes extensive management reports on such things as Provider productivity and a series of flexible reports to manage receivables that can be aged by many groupings including paying source.
- The System has an ODBC interface that permits custom and ad hoc reports from the database using any 32-bit ODBC program such as Crystal Reports, Microsoft Office programs such as Excel, Access, and Word.
- With the “staff availability” scheduling the system provides sophisticated queries that enable you to find, for example, the first available appointment for a “Psychologist who speaks Spanish, at Site A beginning next week”. Scheduling and client management for a typical outpatient program is well integrated to provide smooth workflows and accurate information management.
- The system provides many methods of capturing services and can be adapted to unique circumstances including a laptop module for field workers.